

CASE STUDY: RANDWICK CITY COUNCIL

NETSTAR LOCAL
GOVERNMENT SOLUTION



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THE CHALLENGE

THE NETSTAR SOLUTION FOR LOCAL GOVERNMENT WAS EMPLOYED AT RANDWICK CITY COUNCIL TO HELP INTEGRATE A GPS SOLUTION WITH THEIR EXISTING ENTERPRISE TECHNOLOGIES

Randwick City Council needed real-time monitoring of their fleet of garbage trucks and drivers. Part of the challenge was to create a tailored solution to assist with their daily management on reporting of council waste and their fleet equipment.

Randwick City Council needed configurable functionalities to suit their council requirement that Netstar created for them with our Local Government Solution.

Netstar's Local Government solution is a specialised service for tracking and monitoring the assets of Local Government. Including Road Sweeping, Waste, Parks & Gardens, Sub-Contractor Management, GPS Fleet Monitoring Systems, Personal Monitoring, Mobile Phone Monitoring and SOS Alerting Functionality.

“BY INTEGRATING THE NETSTAR SOLUTION WITH OUR ENTERPRISE PLATFORM IT HAS ENABLED US TO MONITOR, MANAGE AND REPORT VIA ONE COMMON INTERFACE AND DATABASE. THIS CAPABILITY LEANS ITSELF TO FURTHER OPERATIONAL EFFICIENCIES AS WE FURTHER DEVELOP OUR CENTRALISED BUSINESS SYSTEMS OVERTIME.”

THE SOLUTION

Netstar created a solution that addressed all of Randwick City Councils challenges by deploying the following:

- Full integrated AVM solution with councils TechnologyOne Enterprise system and in-vehicle “rugged Tablet PC
- Dependable GPS and mobile workforce communication system improving management and OH&S
- 24 x 7 network support and ongoing assistance for service management
- Netstar Trackers & IoT devices installed with interface to Garabge vehicles side lift arms, on-board weight measurement, and tractors PTO.
- Windows Mobile Tablet PC data entry terminal for vehicles
- Driver ID swipe RFID reader to identify driver and crew
- Remote ‘panic alarm’ pendants for selected personnel
- Simple deployment through Web AVM software
- Comprehensive suite of reports allowing the council to analyse the productivity of their mobile asset
- Fully managed services including 24/7/365 support

THE VALUE

Netstar is a proven supplier to local governments, Australia wide, with proven capabilities in implementing end-to-end GPS & IoT solutions

With our solutions we improved management of field staff & equipment backed by a comprehensive suite of reports that helps councils save time and money.

“The detailed management reporting has helped improve route planning and driver safety; as well more effectively respond to rate payers requests” Peter Stone, Local Emergency Management Officer and Chair

A GPS Tracking Solution can increase a council's productivity and on-going operational efficiencies

Netstar aims to make the whole process easier for councils with one system deployed to all types of Council plant & equipment, make your Local Council easier to manage



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