

NETSTAR

Fleet AI Quick Start Guide

netstaraustralia.com.au



1.How to login

You may have received an email from Netstar with your initial login credentials. Email subject: Welcome to Netstar FleetAI.

Please follow the below steps to start your exciting new journey with Netstar FLeetAI !

1. Go to the FleetAI login page: [[FleetAI Login](#)]
2. Enter your registered email address and default password.
3. Click on the "Log In" button.

Dear Bob Smith,

Welcome to Netstar FleetAI! We are thrilled to have you onboard and excited to support your fleet management journey with our cutting-edge software.

To get started, you can log in using the details below:

Login Link: <https://fleetai.netstaraustralia.com.au>

Username: [email]

Password: (PW)

Important: For your security, please change your password immediately after your first login.

Our FleetAI platform empowers you to simplify fleet management, improve efficiency, and make smarter decisions.

If you have any questions or need assistance logging in, please don't hesitate to contact our Customer Support team using our [online form](#) or call us on 1300 728 882.

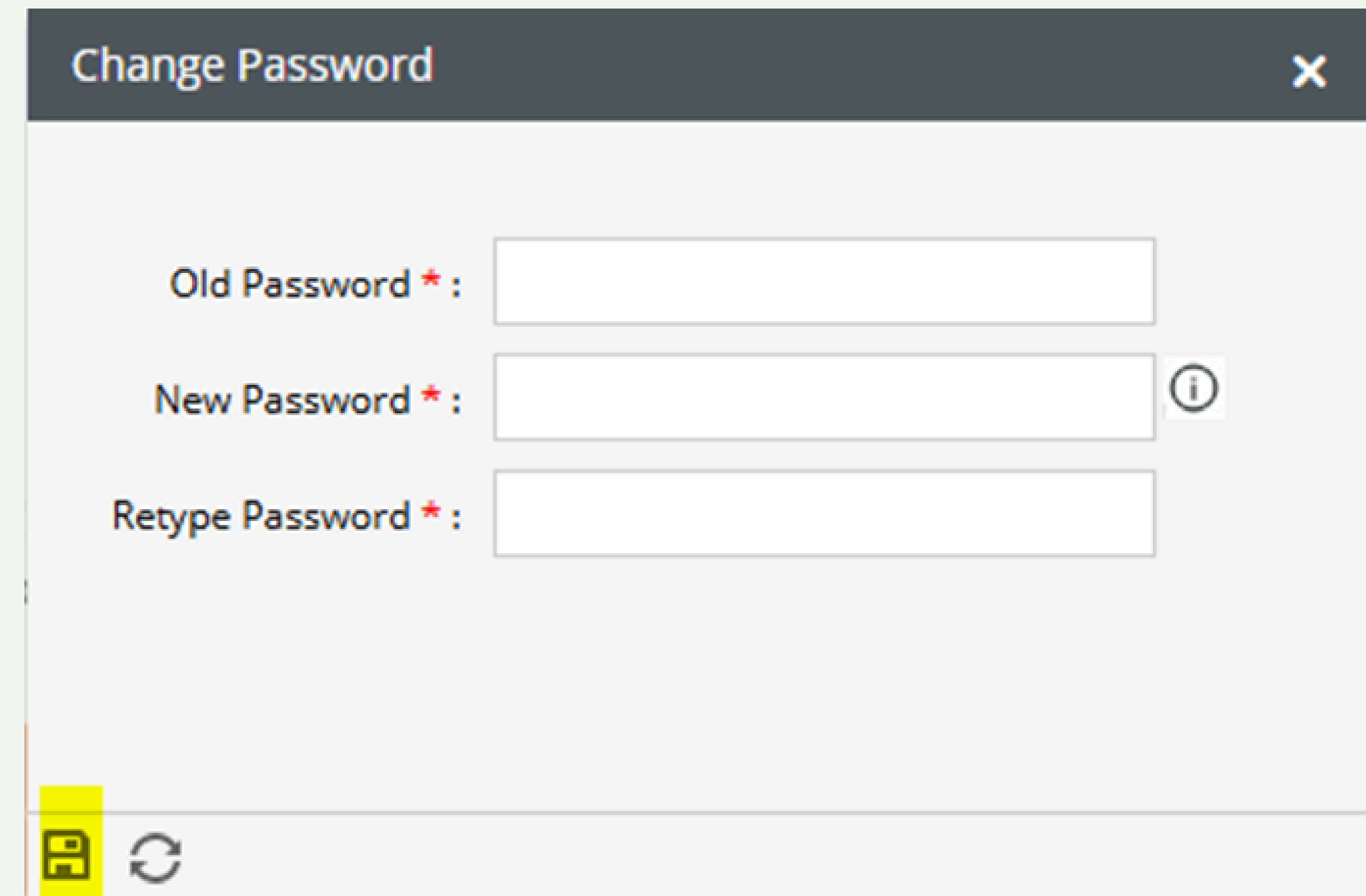
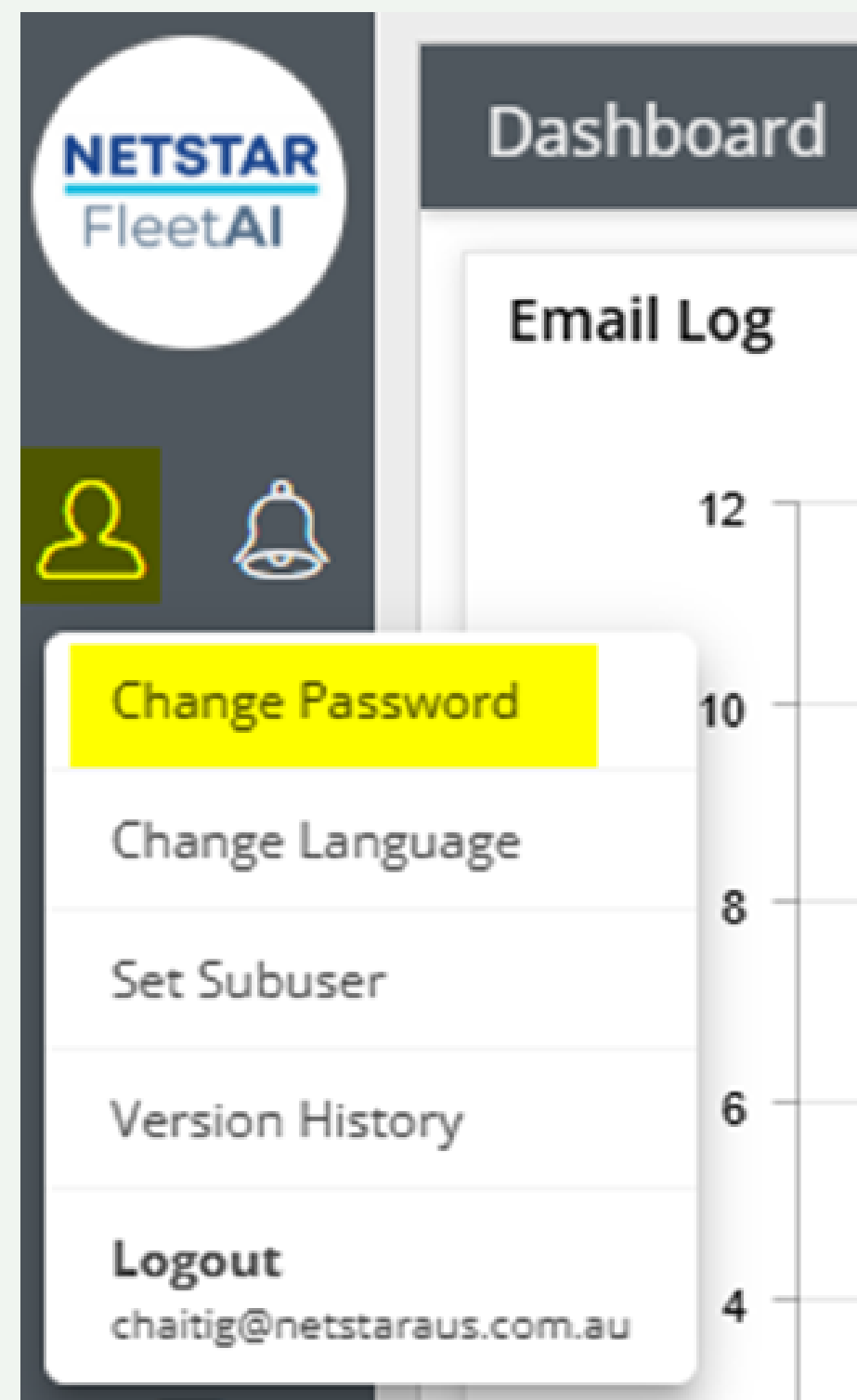
Thank you for choosing Netstar FleetAI – where fleet management becomes **Simpler. Safer. Smarter.**

Kind regards,
Netstar Australia Team

NETSTAR

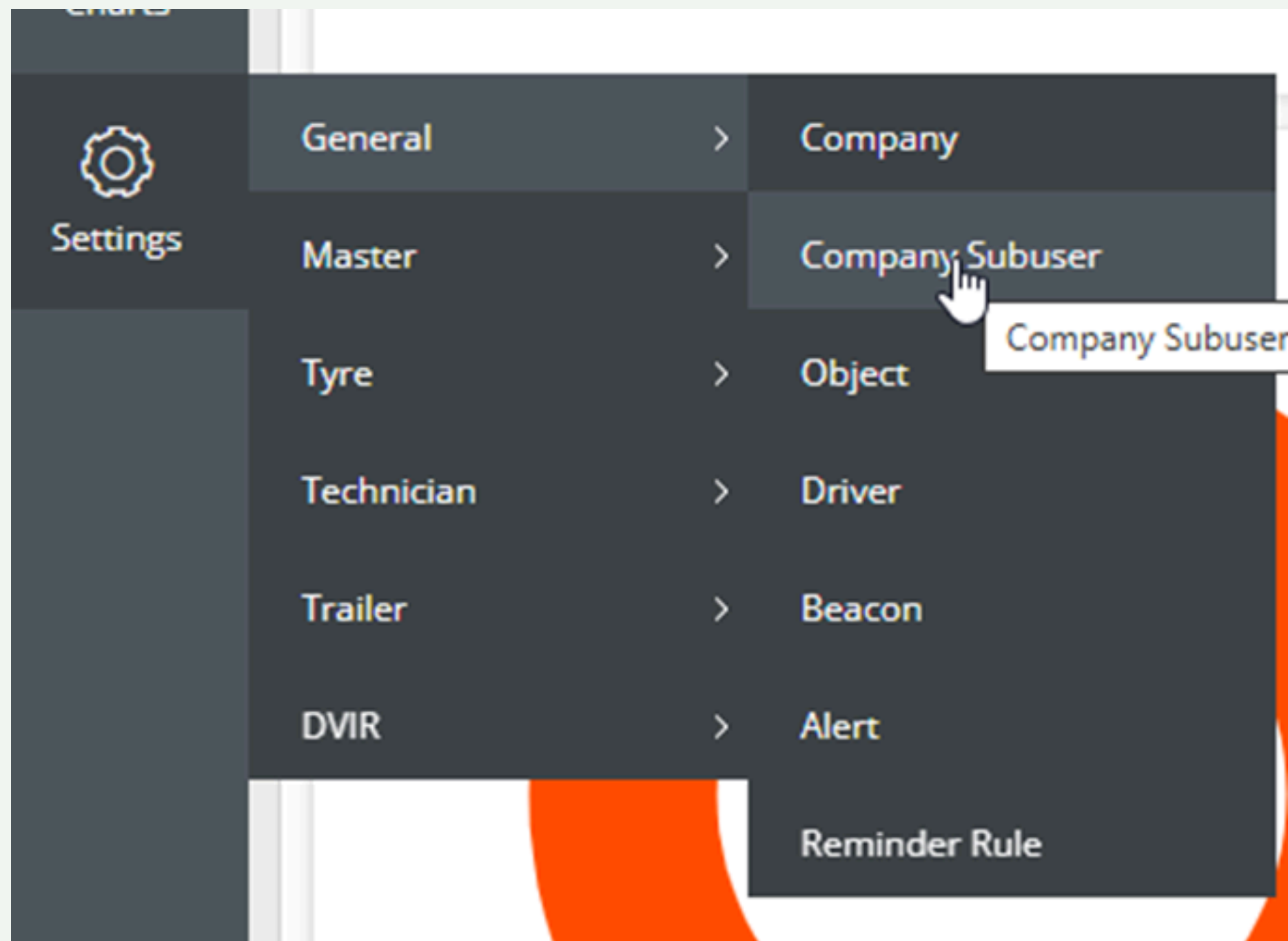
2. How to change your password

1. Log in to your FleetAI account.
2. Click on your profile icon in the top left corner.
3. Click on "Change Password."
4. Enter your current password, then your new password .
5. Confirm your new password and click "Save."

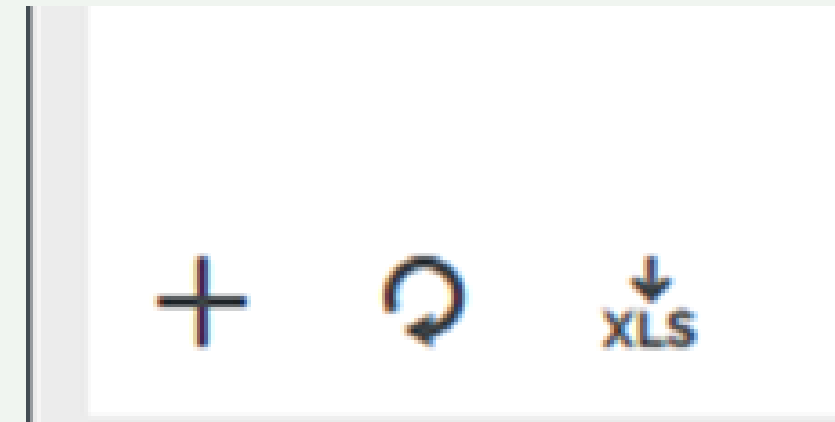


3. How to Add a User

1. Log in to your FleetAI account.
2. Navigate to the "Settings>General>Company Subuser" section from the main menu.



3. Click on "+" button down below.



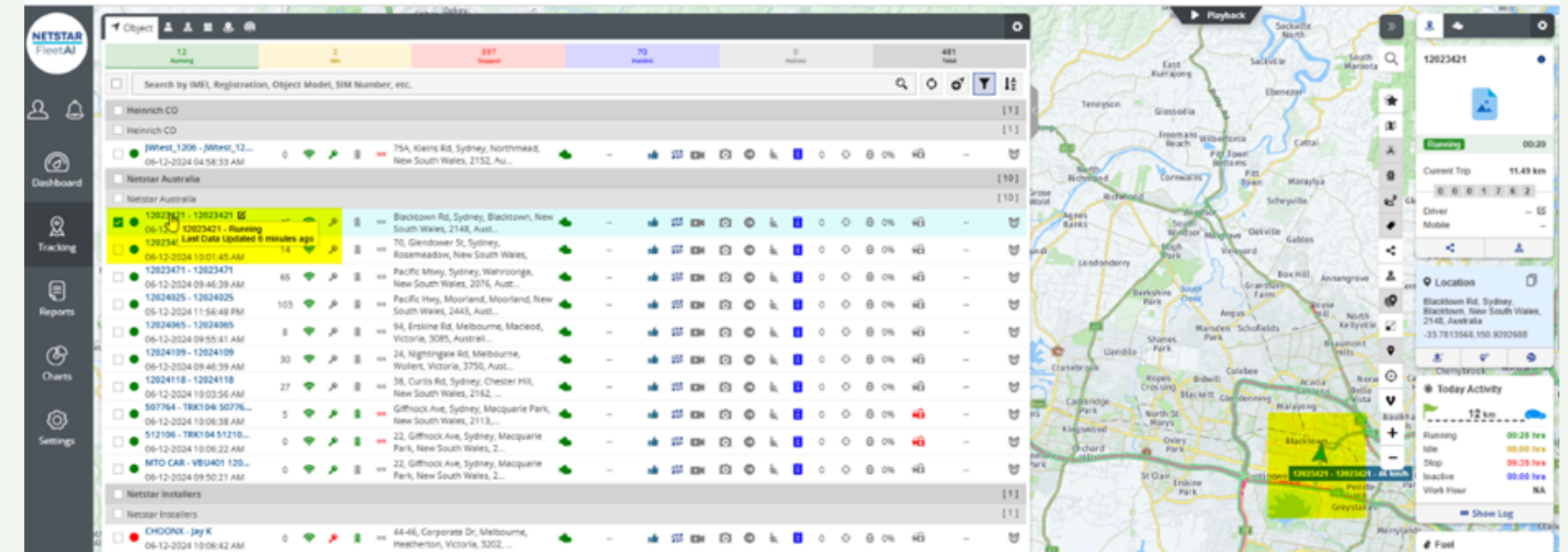
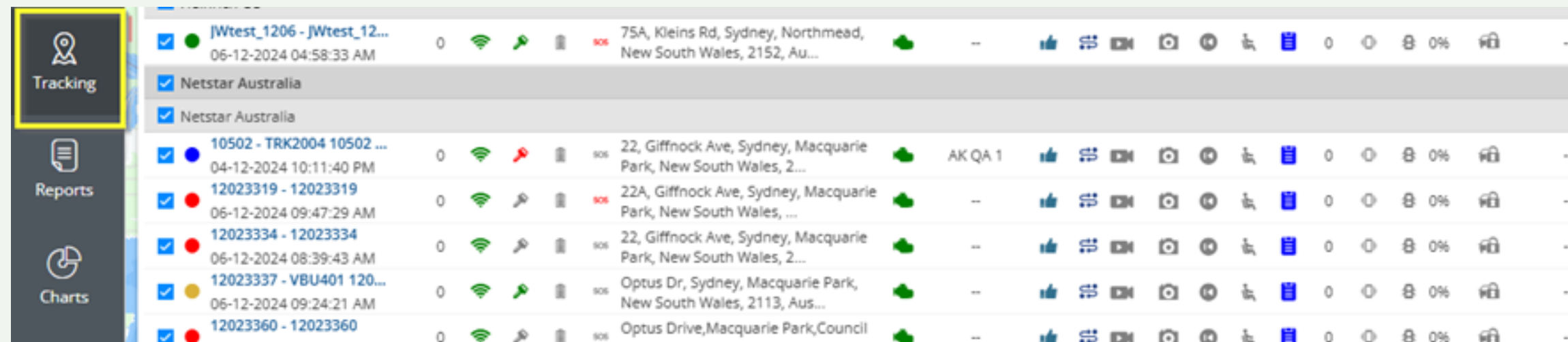
4. Fill in the required details (fields marked as * are mandatory) under each of the tabs

A screenshot of the 'Company Subuser Detail' form. The form has a dark header with the title 'Company Subuser Detail' and a navigation bar with tabs: 'My Account', 'Data Access', 'Screen Access', 'User Setting', and 'Authentication'. The 'User Setting' tab is active. The form contains several input fields: 'Branch' (dropdown menu with 'All' selected), 'User Name*' (text input with 'Use Email Address as Username.'), 'Confirm Username*' (text input), 'Email Login Details' (checkbox), 'Password*' (text input with an info icon), 'Retype Password*' (text input), 'Selection' (radio buttons for 'Object' and 'Object Group', with 'Object' selected), 'Object' (dropdown menu with 'All' selected), 'Mobile Number' (text input), 'Enable Security Pin' (checkbox), and 'Password Recovery Email' (text input).

5. Click "Save" to add the new user.

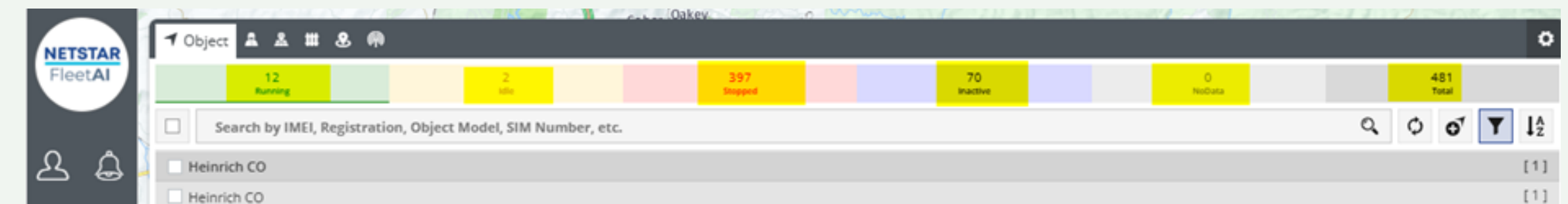
4. How to Track Your Vehicle

1. Log in to your FleetAI account.
2. Go to the "Tracking" section from the left main menu.



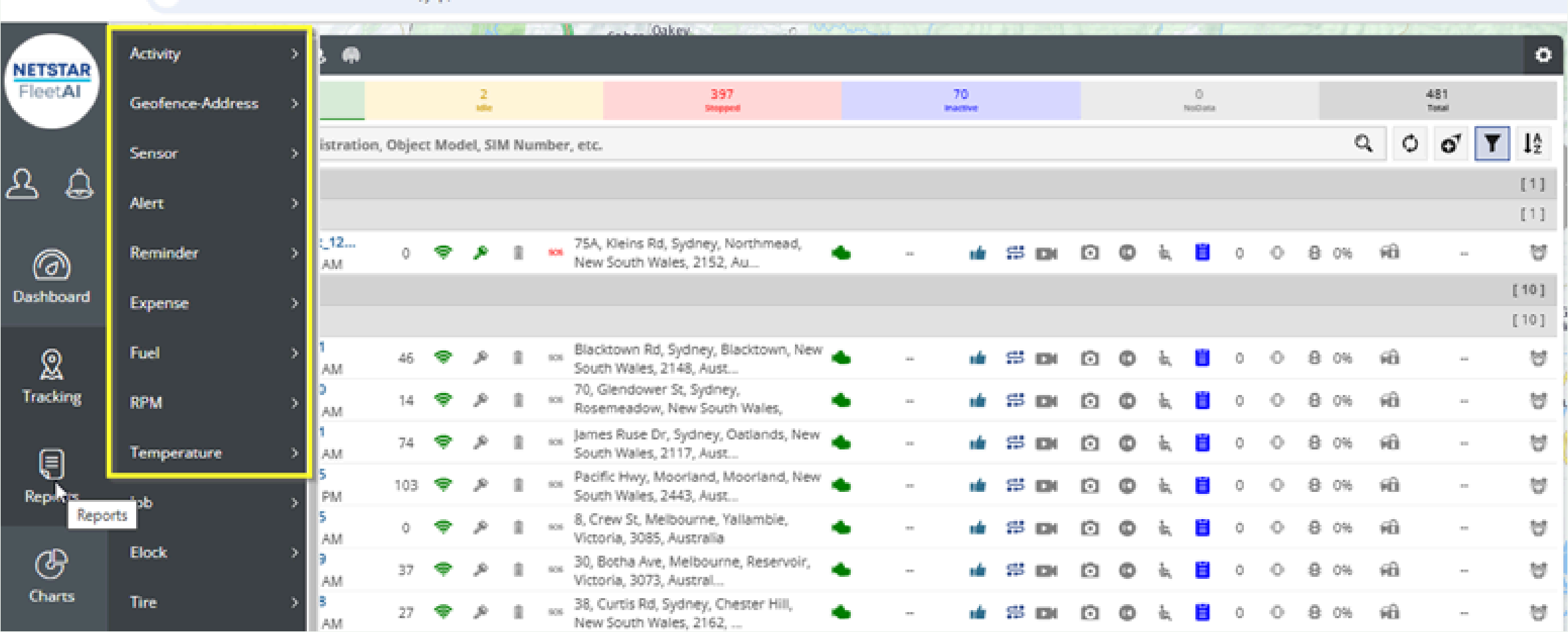
3. Select the vehicle you want to track. By default all vehicles are selected uncheck all vehicles, and select the vehicle you want to track.
4. View the real-time location and status of your vehicle on the map.

5. On top you can also select Vehicles based on their status like Running, Stopped, Idle etc.

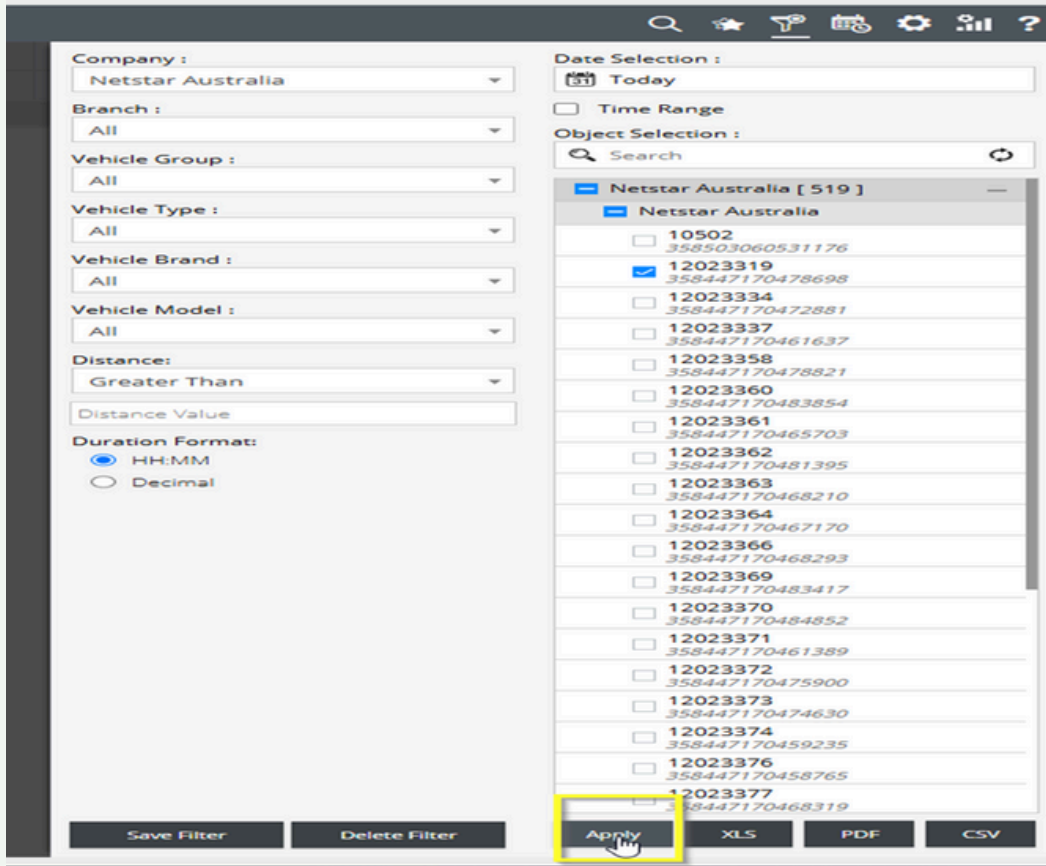


5. How to Run a Report

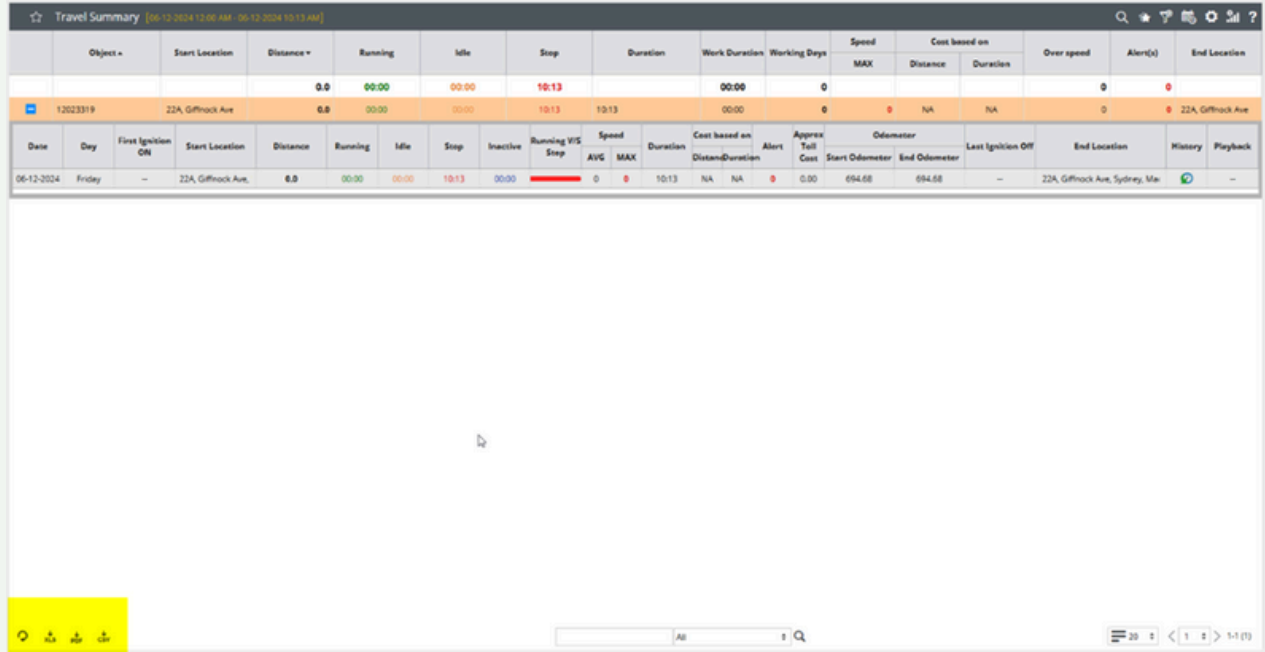
- 1. Navigate to the "Reports" section from the left main menu.
- 2. Select the type of report you want to generate.



- 3. Customize the report parameters (date range, vehicle, etc.).
- 4. Click "Apply" to view and download your report.



5. You can also download the reports



5.1 Reports Mapping

Below is the mapping for most frequently used reports

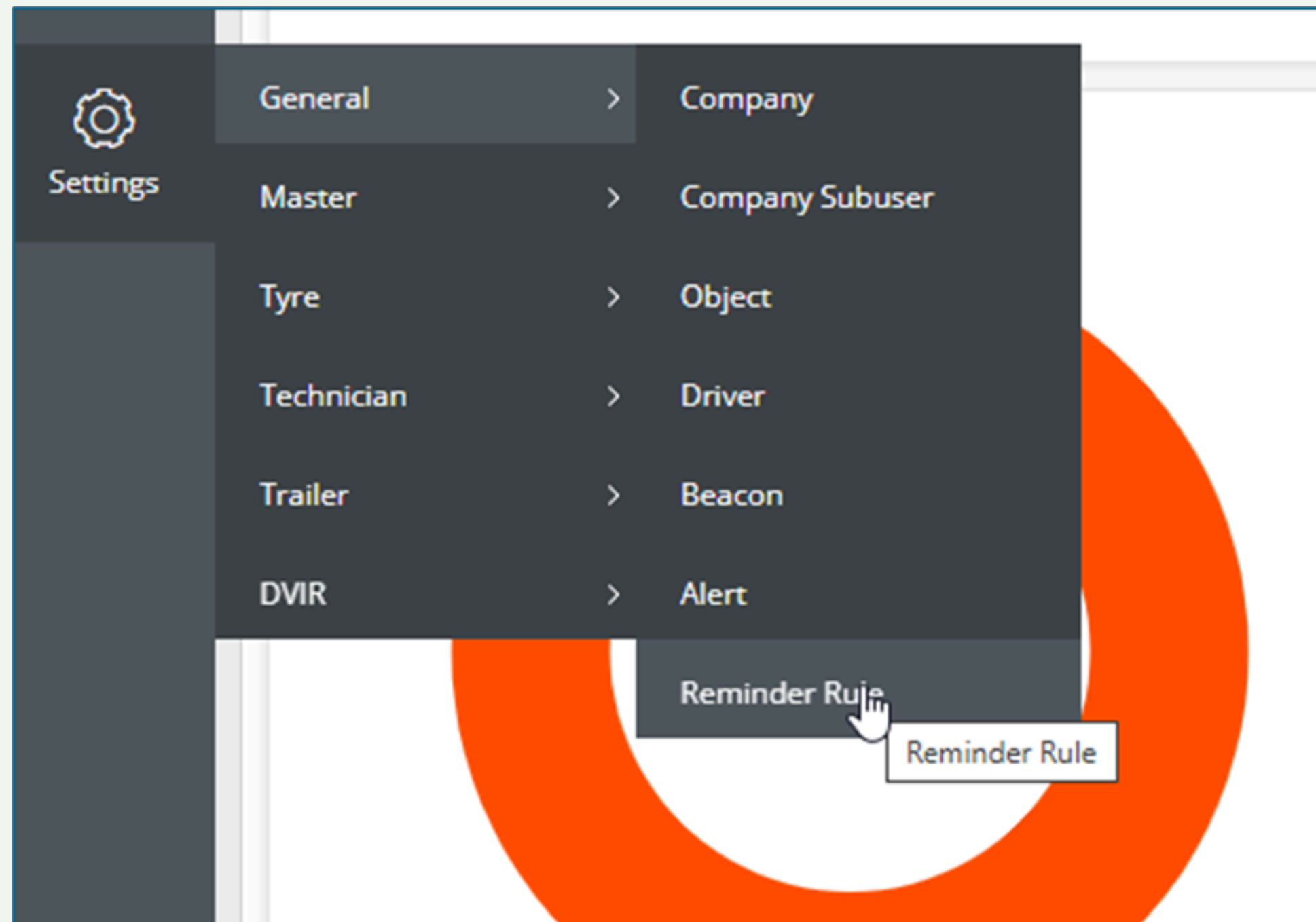
Report	FleetAI Equivalent
Demurrage Report	Geofence - Address > Geofence Visited Summary report
Overnight parking report	Activity > Object Status Report> Select Status = Stop
Sweeper Report	Currently unavailable
Vehicle Work Summary Report	Activity > Work Hour Summary Report
Trip Report	Activity > Trip Report
Service Due Report	Currently unavailable. However, Reminder rule can be setup to simulate the behaviour. *
Alerts Summary Report	Alerts > Object Alert
All Position Report	This report is available under Tracking. Tracking>Playback>Data points *
Utilisation Report	Activity > Work Hour Summary Report
Fleet Speeding Report	Activity > Over Speed Summary Report
Location History Report	Geofence - Address > Geofence Visited Summary report
Excess Idle	Idle Report If we want to check idling based on certain time, we need to create Idle alert from Settings>General>Alerts > Idle
Driver Behaviour Report	Driver Behaviour Report

* These reports outcome can be alternately achieved in the new platform. Instructions to follow in next section.



5.2 How to Setup Reminder Rule

Navigate to Settings > General > Reminder Rule



1. To set reminder click on the + button on the taskbar.
2. Enter a Reminder Name.
3. You can Add a New Reminder Type or select the Reminder Type from the dropdown list. The new reminder type created will get added under others.
4. Select the Scheduling type.
5. Add the number of months to Remind every (x) month to receive the reminder monthly.
6. Enter the number of days in the Notify Before (x) Days field if you would like to be notified a few days ahead of time.
7. Enter the distance in Every (x) Distance if you want to be notified whenever your vehicle reaches certain kilometers.

5.2 How to Setup Reminder Rule (continued)

8. Enter the distance in Every (x) Distance if you want to be notified whenever your vehicle reaches certain kilometres.

9. Enter the distance in Notify Before Every (x) Distance if you would like to get notified before your vehicle reaches the desired kilometre.

10. If you want to be notified when your vehicle runs at a specific engine hour, enter the time in hours into Every (x) Engine Hour.

11. Enter hours in Notify Before Every (x) Engine Hour if you would like to get notified before your vehicle reaches desired engine hour.

12. Select the way you want to get reminded from the Remind Using field.

a. Notification: To notify sub users select Notification.

b. Select users from the dropdown list of Notify To.

c. SMS: Add the mobile number in the provided text box on which you want to send the reminder. Use comma (,) as a separator if you are adding multiple mobile numbers.

d. SMS configuration is necessary.

e. Email: Add the email address on which you want to send the reminder. Use comma (,) as a separator if you are adding multiple email addresses.

Reminder Rule Detail

Reminder Name*: Service Due

Reminder Type*: General Servicing

Schedule: Recurring One Time

Remind Every (x) Month: 1

Notify Before (x) Days: 7

Every (x) Distance: 10000

Notify Before (x) Distance: 500

Every (x) Engine Hour:

Notify Before (x) Engine Hour:

Remind Using*: Notification SMS Email

Notify To*: All

Mobile Numbers*: Use Comma(,) for Multiple Mobile Numbers

Email*: chaig@nestaratus.test,netstaratus@gmail.com, test123@test.com

Format: Group

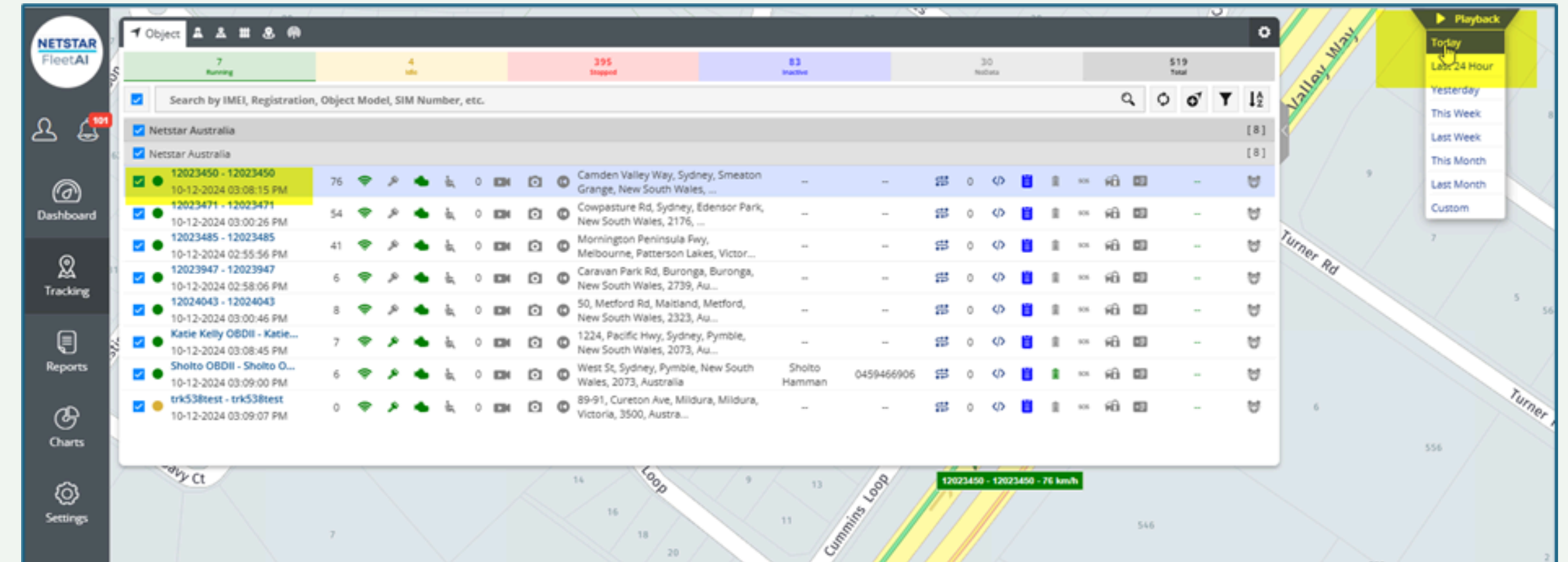
Object / Driver	Reminder Start Date	Distance Before Reminder Start Date	Engine Hour Before Reminder Start Date
DYXBSY	10-12-2024	0	0

5.3 How to Check Playback

The playback feature allows users to review historical movements of objects by selecting a specific period. Users can adjust playback settings, choose data points like alerts and speed, and print detailed reports. The playback bar enables saving paths, comparing routes, creating jobs, and downloading KML files. Additionally, the playback details window provides comprehensive trip, event, data point, speed, fuel, and image information for effective fleet management.

5.3.1 Accessing Playback

- 1.Go to Object/Tracking Tab:** Click on the object you want to view.
- 2.Select Playback Time:** Hover over the playback option and select the desired time period.

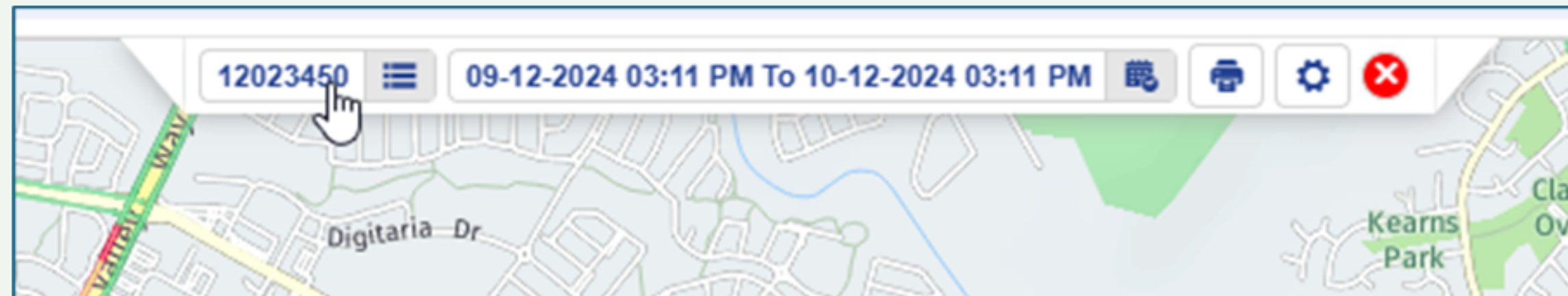


5.3 How to Check Playback

5.3.2 Playback Screen

Settings Bar: Located at the top center, it includes various settings options.

- **Object Name:** Click to view the object list on the left side.
- **Time Range Selection:** Choose the time range for playback.
- **Settings Button:** Access detailed playback reports and print options.



5.3.3 Playback Settings Tab

Location: Right side of the screen.

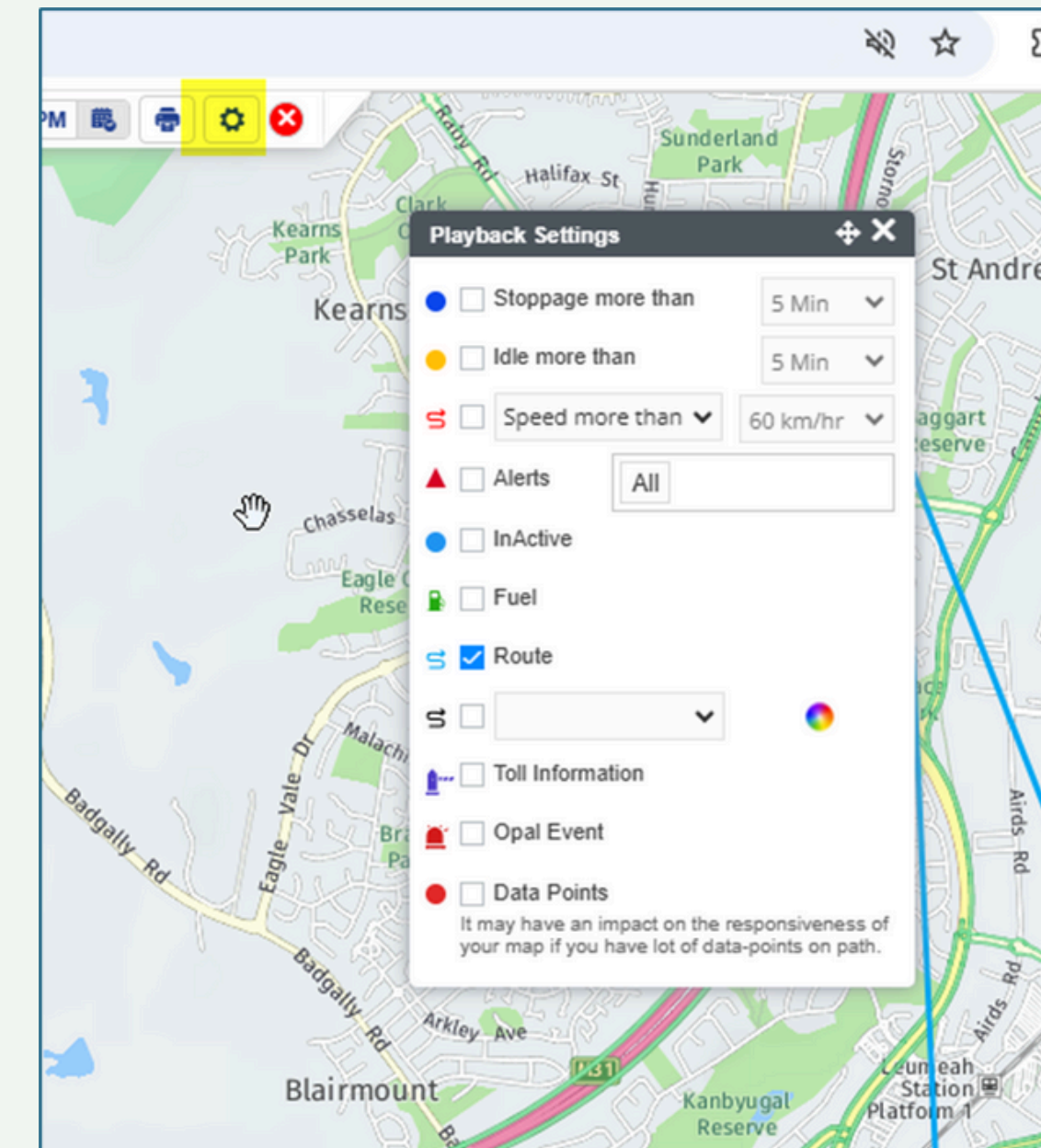
Options: Select data points like alerts, fuel, route, etc.

Stoppage More Than: Select time period for stoppages.

Idle More Than: Select idle time period.

Speed: Choose speed criteria (e.g., less than 40 km/hr).

Alerts: Select which alerts to view.




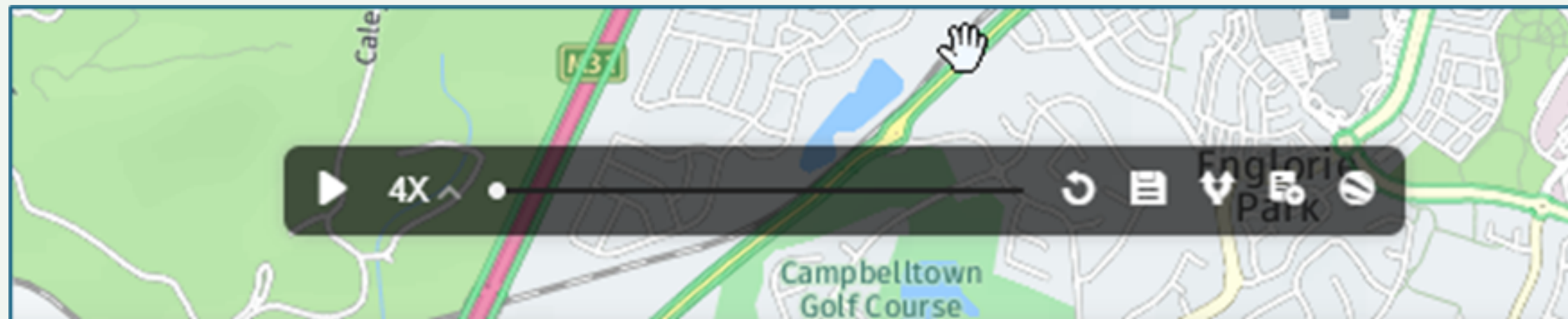
5.3 How to Check Playback

5.3.4 Playback Bar

Location: Bottom center of the screen.

Functions:

- **Save Path:** Click  to save the path.
- **Compare Path:** Click to compare with past or saved paths.
- **Create Job:** Click to create a job for the playback.
- **Download KML:** Click to download the KML file.



5.3.5 Playback Details Window

Access: Click the upward arrows on the bottom left bar.



5.3 How to Check Playback

Tabs

Trips Tab: View trip details like start/end time, distance, speed, etc.

Start Time	Start Location	End Time	End Location
10-12-2024 11:32:05 AM	Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia	10-12-2024 11:33:39 AM	Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia
10-12-2024 11:35:19 AM	400, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia	10-12-2024 11:45:54 AM	Stoneville Rd, Perth, Stoneville, Western Australia, 6081, Australia
10-12-2024 11:47:55 AM	Stoneville Rd, Perth, Stoneville, Western Australia, 6081, Australia	10-12-2024 11:51:20 AM	La Grange Rd, Perth, Stoneville, Western Australia, 6081, Australia
10-12-2024 11:52:41 AM	118, La Grange Rd, Perth, Stoneville, Western Australia, 6081, Australia	10-12-2024 11:57:00 AM	Toodyay Rd, Perth, Gidgegannup, Western Australia, 6053, Australia
10-12-2024 11:58:01 AM	Toodyay Rd, Perth, Gidgegannup, Western Australia, 6053, Australia	10-12-2024 12:07:43 PM	12, Neuman Rd, Perth, Herne Hill, Western Australia, 6056, Australia
10-12-2024 12:17:29 PM	16, Neuman Rd, Perth, Herne Hill, Western Australia, 6056, Australia	10-12-2024 01:24:33 PM	8, Enterprise Ave, Perth, Two Rocks, Western Australia, 6037, Australia
10-12-2024 02:28:05 PM	8, Enterprise Ave, Perth, Two Rocks, Western Australia, 6037, Australia	10-12-2024 02:31:26 PM	Perth, Two Rocks, Western Australia, 6037, Australia
10-12-2024 03:09:33 PM	Perth, Two Rocks, Western Australia, 6037, Australia	10-12-2024 03:20:11 PM	Brazier Rd, Perth, Yanchep, Western Australia, 6035, Australia
10-12-2024 03:28:07 PM	10, Brazier Rd, Perth, Yanchep, Western Australia, 6035, Australia	10-12-2024 03:35:12 PM	Yanchep Beach Rd, Perth, Yanchep, Western Australia, 6035, Australia

Speed Tab: View detailed speed information.



Events Tab: View events with time and address details.

Event	Time	Address
Stoppage 1	10-12-2024 01:24:33 PM	8, Enterprise Ave, Perth, Two Rocks, Western Australia, 6037, Australia
Stoppage 2	10-12-2024 02:31:26 PM	Perth, Two Rocks, Western Australia, 6037, Australia

Fuel Tab: View fuel details graphically.

Image Gallery Tab: View and download snapshots from MDVR.

Data Points Tab: View data points with status, time, location, etc. All Positions records

All details can also be downloaded in either excel or KML format

Status	Time	Latitude	Longitude	Speed	Distance(km)	Address
Idle	10-12-2024 11:32:05 AM	-31.89567	116.2135583	0	0	Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia
Stopped	10-12-2024 11:33:39 AM	-31.895695	116.2134933	0	0.01	Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia
Running	10-12-2024 11:35:19 AM	-31.8956366	116.2136	3	0.02	400, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia
Running	10-12-2024 11:35:21 AM	-31.8956116	116.21361	6	0.02	400, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia
Running	10-12-2024 11:35:21 AM	-31.8955816	116.2136166	9	0.02	400, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia
Running	10-12-2024 11:35:37 AM	-31.8951516	116.2134816	13	0.07	547, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia
Running	10-12-2024 11:35:53 AM	-31.8965283	116.2121916	61	0.27	275, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia
Running	10-12-2024 11:36:23 AM	-31.8993916	116.2132766	27	0.6	Great Eastern Hwy, Perth, Savyers Valley, Western Australia, 6074, Australia
Running	10-12-2024 11:36:53 AM	-31.9031833	116.2081516	64	1.24	Great Eastern Hwy, Perth, Savyers Valley, Western Australia, 6074, Australia

Status	Time	Latitude	Longitude	Speed	Distance(km)	Address	Driver	Battery Voltage %
Idle	10-12-2024 11:32:05 AM	-31.89567	116.2135583	0	0	Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia	Driver not defined	100
Stopped	10-12-2024 11:33:39 AM	-31.895695	116.2134933	0	0.01	Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia	Driver not defined	100
Running	10-12-2024 11:35:19 AM	-31.8956366	116.2136	3	0.02	400, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia	Driver not defined	100
Running	10-12-2024 11:35:21 AM	-31.8956116	116.21361	6	0.02	400, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia	Driver not defined	100
Running	10-12-2024 11:35:21 AM	-31.8955816	116.2136166	9	0.02	400, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia	Driver not defined	100
Running	10-12-2024 11:35:37 AM	-31.8951516	116.2134816	13	0.07	547, Malabar Rd, Perth, Savyers Valley, Western Australia, 6074, Australia	Driver not defined	100

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Find out more

Simply visit netstaraustralia.com.au to learn more about Netstar Australia

Call us on **1300 728 882** where one of our sales consultants will gladly assist you.